



In a restaurant with Bad Service

Focus: Dealing with bad customer service.

Language Function: Negatives.

C: Waiter/Waitress? (Choose one)

W: What?

C: I've been waiting for you to take my order for twenty minutes!

W: So? I'm busy!

C: But I'm the only customer here!

W: Whatever! Do you want something to eat or not?

C: Yes, I'd like the fried chicken please.

W: We haven't got any of that.

C: Oh, in that case I'll have the fish instead please.

W: We haven't got any of that either.

C: Okay, I see. How about soup?

W: No.

C: Steak?

W: No.

C: Rice? Chicken? Spaghetti?

W: No, no and no!

C: This is ridiculous! Do you have anything to eat in this restaurant?

W: Hang on, I'll go and check.
(Goes to the kitchen to check for food & returns)

C: Okay, so what do you have?

W: Eh? Oh, sorry, I forgot to ask!

C: What do you mean you forgot?

W: I was busy smoking a cigarette!

C: I don't believe this!

W: Are you calling me a liar?

C: What? No! Do you have any toast?

W: Yes! We do! *(Smiling happily)*

C: Great! Can I have some please?

W: No!

C: No? Why not?

W: We just closed!

CHARACTERS:

C: Customer

W: Waiter/Waitress

VOCABULARY:

NOTES: